

<b>Client</b>	The client is a Global Banking Group
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<b>Project Name</b>	Integration of the Investment Banking Business Unit of a banking group acquired by the client – Post Migration Requirements Forum
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<b>Project Start Date</b>	February 2010	<b>Project End Date</b>	June 2010
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<b>Industry</b>	<input type="checkbox"/> Commercial banking	<input type="checkbox"/> Insurance
	<input checked="" type="checkbox"/> Investment banking	
	<input type="checkbox"/> Private banking	<input type="checkbox"/> Asset and wealth management
	<input type="checkbox"/> Retail banking	
		<input type="checkbox"/> Corporate

<b>Category of Service</b>	<input type="checkbox"/> Performance measurement and monitoring	<input checked="" type="checkbox"/> Regulatory compliance and reporting
	<input type="checkbox"/> Portfolio risk management	<input checked="" type="checkbox"/> Business process improvement
	<input type="checkbox"/> Specialised risks	<input checked="" type="checkbox"/> Training and people change
	<input checked="" type="checkbox"/> Data Quality	<input checked="" type="checkbox"/> System selection and implementation

<b>The Challenge</b>	As a result of the integration of the Investment Banking Business Unit of a banking group acquired by the client, credit limits had to migrate to the new credit system producing wider user base and increasing the number of queries and requests to change the system. If left unhandled this could have impacted the integration in general and delivery of the limit migration programme in particular.
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<b>Approach and Solution</b>	<p>The approach taken by advantage consultants has been to run a regular working group with Regional Project Managers to act as a gateway to capture country-specific issues.</p> <p>A structured approach to dealing with requests was introduced to ensure timely and consistent handling of the issues. A specific and additional process was introduced to deal with items that the forum deemed critical (e.g., issues that have a regulatory or critical operational impact), involving the credit system team and the business owners.</p>
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<b>Results and Benefits</b>	<p>avantage's structured approach, which built on prior experience with bank integration projects, resulted in high satisfaction of business users who were raising the requests. Furthermore it proved an effective vehicle for capturing potential credit system issues and escalating critical issues to senior management.</p> <p>avantage involvement allowed the credit limit migration programme to re-focus on business critical and regulatory compliance changes.</p>
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<b>Software used</b>	Not applicable.
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